



Waste Cart Exchange Deadline Notice (LRS / Lakeshore Recycling)

Dear Homeowners,

The Prestbury Citizens Association has been working with LRS Lakeshore Recycling to finalize an addendum to the current waste hauling contract regarding trash cart exchanges.

Due to the high number of homeowner requests for different cart sizes, and because of the additional trips required for cart deliveries and exchanges, the Association will be implementing one final deadline for all cart size change requests.

*****Please read this communication in its entirety, as it contains important information that requires your attention.*****

If you are part of a sub association that does not pay a trash assessment or are annexed into the village of Sugar Grove, please disregard this communication as it does not affect you.

Final Exchange Request Deadline

All requests for cart exchanges must be submitted to the Prestbury Office no later than:

Final Exchange Request Date: February 23, 2026

How to submit Request:

Requests can be submitted by contacting the office at:

Email: Pcaoffice@Prestbury.org

Phone: 630-466-1576

Online Submission form: https://docs.google.com/forms/d/e/1FAIpQLSeUrf_03lyPWCFXmWj1Mi9uPczc-eCwKRjprf_aEwFPFmYr2g/viewform?usp=publish-editor

Cart Delivery Timeline

Once the final request deadline has passed, LRS will place the order and coordinate delivery.

Please note that carts will be delivered approximately:

2–3 weeks after the final request date

Important Fee Notice for exchange after scheduled date:

Any cart exchange requests submitted **after the final deadline may result in an additional charge of \$30 assessed to the homeowner's account.** This fee is required due to the added cost of processing late exchanges *and the additional labor for unplanned delivery* by LRS outside of the scheduled order.

Available Cart Size Options:

Homeowners may choose from the following tote sizes:

- 35-gallon cart
- 65-gallon cart (standard size originally ordered and delivered)
- 95-gallon cart

Trash Service Restrictions by Cart Size

Please be aware that trash service levels and restrictions vary depending on the cart size selected:

- 35-Gallon Toters — Limited Service

All trash must fit entirely inside the container(s).

No additional bags or overflow outside of the cart are permitted.

- 65-Gallon Toters — Unlimited Service

This is the standard service level, per the terms outlined in the Association's master agreement with LRS.

- 95-Gallon Toters — Additional Bag Allowed

One (1) additional bag outside of the container is permitted per service day.

Large Item Pickup:

Bulk item pickup will not change based on cart size. Residents utilizing either 35-, 65-, or 95-gallon carts will continue to receive bulk item service.

Owners are to contact LRS Customer Service:

Phone: 844-633-3577

Email: Customer.service@lrsrecycles.com

Final Cart Selection Policy

Please be advised that once a cart size is selected and exchanged, it will be considered final.

Homeowners may not switch cart sizes repeatedly (for example, switching from a 35-gallon cart to a 65-gallon cart and then back again). Additional exchanges beyond the final selection may result in further fees being assessed to the homeowner's account.

If you would like to request a cart size exchange, please contact the Prestbury Office by the deadline listed above.

Thank you for your cooperation and understanding as we work to ensure efficient waste service throughout the community.

Sincerely,

Prestbury Citizens Association

Management Office